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**Dart Appraisal Implements RealView® to Enhance Quality Control & Elevate Client Satisfaction**

*AMC uses technology to predict CU findings and hard stops, and achieve more comprehensive QC*

**ALISO VIEJO, Calif., March 25, 2015** – With the industry’s increased focus on appraisal quality, mortgage lenders are taking longer to underwrite appraisals. To help make the process more efficient, Dart Appraisal, a nationwide appraisal management company (AMC), has implemented Platinum Data’s RealView® appraisal quality technology prior to submitting appraisals to lenders.

“The process a lender employs for collateral underwriting has changed dramatically in the past few years,” said Michael Dresden, executive vice president of Dart Appraisal. “The increased attention to detail requires lenders to invest additional time, staff and resources in this process. AMCs can help mitigate delays for the lender by reducing the friction caused by multiple client corrections on the same file. It’s imperative to have the right system in place.”

Dart Appraisal’s business strategy is based on providing the highest quality appraisals to its clients. In an effort to improve overall quality and reduce client corrections, the company decided to implement a technology that, combined with Dart’s manual review process, could ensure appraisal quality and compliance, and reduce correction requests. Dart Appraisal researched several different appraisal review technology systems before selecting RealView for its comprehensive capabilities. Since implementing RealView, Dart Appraisal has seen a marked reduction in client corrections and received direct positive feedback from clients.

“RealView really complements our manual review process, and we’re catching more potential issues prior to delivery to the client,” said Dresden. “The amount of back-and-forth has been greatly reduced. Our clients have acknowledged the improvements and have said they’re very happy with our service.”

Dart Appraisal also credits RealView’s audit trail as a key factor in its increased client satisfaction rates.

“Our clients often ask us what was caught in our review process before sending the appraisal to them, and with RealView, we can show them exactly what we found,” Dresden said. “They like knowing that everything is stored on a secure server so if they ever need to produce proof of their efforts, it’s literally as easy as a phone call or a couple of clicks.”

RealView, which screens for all published regulations and guidelines, was recently updated to screen for Collateral Underwriter’s findings, including its 21 hard stops.

“By predicting Collateral Underwriter’s findings and hard stops, RealView helps our QC team provide an even more comprehensive review for our lender clients,” Dresden said. “Although we do handle the UCDP upload for several clients, this function allows us to review predicted CU messages and hard stops for all of our clients.”

“The great news is that Fannie Mae has propelled the industry forward by endorsing the need for technology in the appraisal process,” said Phil Huff, CEO of Platinum Data. “As AMCs do not currently have access to Collateral Underwriter, savvy companies like Dart Appraisal understand how much a segment-specific technology can function as a differentiator and impact their bottom line. We’re happy to be supporting their continued performance and growth.”

### **About Platinum Data Solutions**

Platinum Data, “The Appraisal Quality Company,” provides technologies that help mortgage lenders, servicers, investors, appraisal management companies and their vendors value collateral, and identify and manage collateral risk. Its online platform and analytical tools are being used by hundreds of companies to perform due diligence, prevent buybacks and protect billions of dollars in assets across the U.S. The company's RealView system pioneered computer-assisted appraisal underwriting. Its valuation analytics channel provides services that assure the accuracy and compliance of collateral evaluations used for entire portfolios as well as for individual transactions. Platinum Data Solutions is based in Aliso Viejo, California and was founded in 2002. For more information, visit [PlatinumData.com](http://PlatinumData.com), follow [@Platinum\\_Data](https://twitter.com/Platinum_Data) or email [info@PlatinumData.com](mailto:info@PlatinumData.com).

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